

## Respect

We value the uniqueness of patients, coworkers, physicians and other customers. We respect their different needs, experiences, talents, and their individual worth. We recognize everyone's contributions and accomplishments, and encourage development of each individual's full potential.

## Integrity

We communicate honestly, behave ethically and accept responsibility for our actions.

## Compassion

We recognize that each patient has a right to care which responds to their emotional, spiritual, and physical needs and is, provided with kindness and consideration. We strive to create an environment conducive to healing, growth and well-being for all, including for those with whom we work.

## Excellence

We are responsible for continuously seeking to exceed the expectations of our customers and improving our skills, programs and services. We believe that teamwork, cooperation, collaboration and partnership are essential to excellence.



Rice Memorial Hospital

## *Willmar Ambulance Service*



## *Interfacility Transfer Program*

Rice Memorial Hospital  
Willmar Ambulance Service  
301 SW Becker Ave  
Willmar, MN 56201  
[www.willmarambulance.com](http://www.willmarambulance.com)

## What is Willmar Ambulance Service?

- 15 nationally registered Paramedics
- 21 nationally registered Emergency Medical Technicians (all trained in ALS and intravenous therapy)
- Willmar Ambulance Service paramedics have been trained in Critical Care through the University of Maryland Baltimore County.
- Willmar Ambulance Service averages 1,900 patient contacts every year.
- 5 ambulances
- Willmar Ambulance Service provides Basic and Advanced Life Support care.

Rice Memorial Hospital



Rice Memorial Hospital

### *The purpose of the Willmar Ambulance Service Interfacility Transfer Program:*

To assist you with Interfacility transfers when you are unable to provide ground ambulance transportation services on your own.

To ensure proper patient care for patients during transports from one hospital to another.

To provide support to family members of patients being transported

To provide a fast and timely response to transport patient. WAS can be enroute to your facility within 90 seconds of our dispatch.

*To schedule an interfacility transfer 24 hours a day, please call:*

**Rice Staffing Office**  
**320-231-4212**

For more information about interfacility Transfers:

**Brad Hanson CCNREMT-P**  
**Operations Manager**  
**Willmar Ambulance**  
**320-231-4017 (Office)**  
**320-214-2155 (Pager)**

To download our Interfacility Transfer guidelines and transfer process, please visit our web site at:

[www.willmarambulance.com](http://www.willmarambulance.com)

